



## Quality Statement

We at PHC Europe B.V. are committed to providing our customers with first-class biomedical and pharmacy automation products and supporting services. Our goal is to earn a market-leading reputation for maintaining excellent standards and for consistently living up to our customers' expectations.

This means:

- Ensuring that our Quality Management System fulfils the requirements of the ISO9001:2015 standard.
- Making it our business to know what our customers and partners expect of us.
- Acting, wherever possible, on what they say and ensuring they feel their voice is heard.
- Being aware of all our legal and regulatory obligations and ensuring we meet them.
- Building on the skills and knowledge of our dedicated workforce.
- Establishing strong relationships with our distributors by continuous support and regular training.
- Embracing continuous improvement as an organic part of our corporate culture.

Alain Faba  
Managing Director